

Indiana State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 000086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/25/2013
NAME OF PROVIDER OR SUPPLIER WESTMINSTER VILLAGE MUNCIE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 5801 W BETHEL AVE MUNCIE, IN 47304		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R 241	<p>410 IAC 16.2-5-4(e)(1) Health Services - Offense</p> <p>(e) The administration of medications and the provision of residential nursing care shall be as ordered by the resident 's physician and shall be supervised by a licensed nurse on the premises or on call as follows: (1) Medication shall be administered by licensed nursing personnel or qualified medication aides.</p> <p>This RULE is not met as evidenced by: A. Based on interview and record review, the facility failed to ensure nurses administered sliding scale insulin in accordance with physician's orders for 2 of 2 residents reviewed with sliding scale insulin in a sample of 10. (Residents #R19 and #R145).</p> <p>B. Based on observation, record review, and interview, the facility failed to ensure a medication was given 30 minutes after the same meal each day as ordered by the physician for 1 of 5 residents observed during medication administration observation. (Resident # R32)</p> <p>Findings include:</p> <p>A.1.) Resident #R19's residential record was reviewed on 10/22/13 at 9:40 a.m.</p> <p>Resident #R19's current diagnoses included, but were not limited to, diabetes mellitus, dementia and hypertension.</p> <p>Resident #R19 had a current, 9/4/13, physician's order for Novolog (Insulin) 100 unit/ml subcutaneous per sliding scale before meals and at bed time. The sliding scale (insulin administered at a does determined by the blood sugar results prior to the administration) doses were as follows:</p>	R 241		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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R 241	<p>Continued From page 1</p> <p>0 - 100 = 5 units 100 - 150 = 6 units 150 - 200 = 7 units 200 - 250 = 8 units 250 - 300 = 9 units 300 - 350 = 10 units 350 - 400 = 11 units</p> <p>Review of Resident #R19's September, 2013, Medication Administration Record from the 5th to the 30th, indicated the following blood sugar results and Novolog coverage insulin given:</p> <p>9/5/13 at 6:00 a.m. - 10:30 a.m., blood sugar 179 - no coverage given and he should have received 7 units of coverage.</p> <p>9/5/13 at 11:00 a.m. - 1:00 p.m., blood sugar 138 - no coverage given and he should have received 6 units of coverage.</p> <p>9/6/13 at 11:00 a.m. - 1:00 p.m., blood sugar 177 - no coverage given and he should have received 7 units of coverage.</p> <p>9/6/13 at 4:30 p.m. - 6:30 p.m., blood sugar 169 - no coverage given and he should have received 6 units of coverage.</p> <p>9/7/13 at 4:30 p.m. - 6:30 p.m., blood sugar 208 - no coverage given and he should have received 8 units of coverage.</p> <p>9/8/13 at 4:30 p.m. - 6:30 p.m., blood sugar 389 - no coverage given and he should have received 11 units of coverage.</p> <p>9/8/13 at 6:30 p.m. - 10:00 p.m., blood sugar 389 - no coverage given and he should have received 11 units of coverage.</p>	R 241		

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R 241	<p>Continued From page 2</p> <p>9/9/13 at 6:00 a.m. - 10:30 a.m., blood sugar 218 - no coverage given and he should have received 8 units of coverage.</p> <p>9/9/13 at 11:00 a.m. - 1:00 p.m., blood sugar 129 - no coverage given and he should have received 6 units.</p> <p>9/10/13 at 6:00 a.m. - 10:30 a.m., blood sugar 114 - no coverage given and he should have received 6 units.</p> <p>9/10/13 at 6:00 p.m. - 10:00 p.m., blood sugar 260 - no coverage given and he should have received 9 units.</p> <p>9/11/13 at 4:30 p.m. - 6:30 p.m., blood sugar 212 - no coverage given and he should have received 8 units of coverage.</p> <p>9/11/13 at 6:30 p.m. - 10:00 p.m., blood sugar 400 - no coverage given and he should have received 11 units.</p> <p>9/12/13 at 6:00 a.m. - 10:30 a.m., blood sugar 218 - no coverage given and he should have received 8 units of coverage.</p> <p>9/12/13 at 11:00 a.m. - 1:00 p.m., no blood sugar results.</p> <p>9/12/13 at 4:30 p.m. - 6:30 p.m., no blood sugar results.</p> <p>9/14/13 at 6:00 a.m. - 10:30 a.m., blood sugar 125 - no coverage given and he should have received 6 units of coverage.</p> <p>9/14/13 at 6:30 p.m. - 10:00 p.m., blood sugar</p>	R 241		

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R 241	<p>Continued From page 3</p> <p>116 - no coverage given and he should have received 5 units.</p> <p>9/15/13 at 4:30 p.m. - 6:30 p.m., blood sugar 220 - no coverage given and he should have received 8 units of coverage.</p> <p>9/15/13 at 6:30 p.m. - 10:00 p.m., blood sugar 124 - no coverage given and he should have received 6 units.</p> <p>9/16/13 at 11:00 a.m. - 1:00 p.m., blood sugar 100 - no coverage given and he should have received 5 units coverage.</p> <p>9/16/13 at 4:30 p.m. - 6:30 p.m., blood sugar 425 - exceeded the call orders.</p> <p>9/16/13 at 6:30 p.m. - 10:00 p.m., blood sugar 112 - no coverage given and he should have received 6 units.</p> <p>9/17/13 at 4:30 p.m. - 6:30 p.m., blood sugar 302 - no coverage given and he should have received 10 units of coverage.</p> <p>9/17/13 at 6:30 p.m. - 10:00 p.m., blood sugar 302 - no coverage given and he should have received 10 units.</p> <p>9/18/13 at 6:30 p.m. - 10:00 p.m., blood sugar 338 - no coverage given and he should have received 10 units.</p> <p>9/19/13 at 11:00 a.m. - 1:00 p.m., blood sugar 129 - no coverage given and he should have received 6 units coverage.</p> <p>9/20/13 at 6:00 a.m. - 10:30 a.m., blood sugar 157 - no coverage given and he should have</p>	R 241		

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R 241	<p>Continued From page 4</p> <p>received 7 units of coverage.</p> <p>9/20/13 at 11:00 a.m. - 1:00 p.m., blood sugar obtained not only given regular scheduled insulin.</p> <p>9/20/13 at 4:30 p.m. - 6:30 p.m., blood sugar 155 - no coverage given and he should have received 7 units of coverage.</p> <p>9/20/13 at 6:30 p.m. - 10:00 p.m., blood sugar 125 - no coverage given and he should have received 6 units coverage.</p> <p>9/21/13 at 4:30 p.m. - 6:30 p.m., blood sugar 319 - no coverage given and he should have received 10 units of coverage.</p> <p>9/21/13 at 6:30 p.m. - 10:00 p.m., blood sugar 319 - no coverage given and he should have received 10 units coverage.</p> <p>9/23/13 at 11:00 a.m. - 1:00 p.m., blood sugar not obtained only given regular scheduled insulin.</p> <p>9/24/13 at 4:30 p.m. - 6:30 p.m., blood sugar 218 - no coverage given and he should have received 8 units of coverage.</p> <p>9/24/13 at 6:00 a.m. - 10:30 a.m., blood sugar 125 - no coverage given and he should have received 6 units of coverage.</p> <p>9/24/13 at 11:00 a.m. - 1:00 p.m., no blood sugar obtain he had already eaten lunch.</p> <p>9/24/13 at 4:30 p.m. - 6:30 p.m., blood sugar 218 - no coverage given and he should have received 8 units of coverage.</p> <p>9/25/13 at 6:00 a.m. - 10:30 a.m., blood sugar</p>	R 241		

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R 241	<p>Continued From page 5</p> <p>104 - no coverage given and he should have received 6 units of coverage.</p> <p>9/25/13 at 11:00 a.m. - 1:00 p.m., no blood sugar results - stated within normal range.</p> <p>9/26/13 at 4:30 p.m. - 6:30 p.m., blood sugar 237 - no coverage given and he should have received 8 units of coverage.</p> <p>9/26/13 at 6:30 p.m. - 10:00 p.m., blood sugar 237 - no coverage given and he should have received 8 units coverage.</p> <p>9/27/13 at 6:30 p.m. - 10:00 p.m., blood sugar 216 - no coverage given and he should have received 8 units coverage.</p> <p>9/28/13 at 11:00 a.m. - 1:00 p.m., no blood sugar results.</p> <p>9/28/13 at 4:30 p.m. - 6:30 p.m., blood sugar 272 - no coverage given and he should have received 9 units of coverage.</p> <p>9/29/13 at 6:00 a.m. - 10:30 a.m., blood sugar 105 - no coverage given and he should have received 6 units of coverage.</p> <p>9/29/13 at 6:30 p.m. - 10:00 p.m., blood sugar 272 - no coverage given and he should have received 9 units coverage.</p> <p>9/30/13 at 4:30 p.m. - 6:30 p.m., blood sugar 225 - no coverage given and he should have received 8 units of coverage.</p> <p>9/29/13 at 6:30 p.m. - 10:00 p.m., blood sugar 191 - no coverage given and he should have received 7 units coverage.</p>	R 241		

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R 241	<p>Continued From page 6</p> <p>This resulted in the physician's orders for monitoring the resident's blood sugar and or administering insulin not being followed for 49 of 104 opportunities.</p> <p>Review of Resident #R19's October, 2013, Medication Administration Record from the 1st to the 20th, indicated the following blood sugar results and Novolog coverage insulin given:</p> <p>10/1/13 at 4:30 p.m. - 6:30 p.m. - blood sugar 389 - no coverage given and he should have received 11 units of coverage.</p> <p>10/1/13 at 6:30 p.m. - 10:00 p.m. - blood sugar 389 - no coverage given and he should have received 11 units of coverage.</p> <p>10/2/13 at 11:00 a.m. - 1:00 p.m. - blood sugar 255 - no coverage given and he should have received 9 units of coverage.</p> <p>10/2/13 at 4:30 p.m. - 6:30 p.m. - blood sugar 305 - no coverage given and he should have received 10 units of coverage.</p> <p>10/2/13 at 6:30 p.m. - 10:00 p.m. - blood sugar 305 - no coverage given and he should have received 10 units of coverage.</p> <p>10/3/13 at 6:30 p.m. - 10:00 p.m. - blood sugar 361 - no coverage given and he should have received 11 units of coverage.</p> <p>10/4/13 at 4:30 p.m. - 6:30 p.m. - blood sugar 213 - no coverage given and he should have received 8 units of coverage.</p> <p>10/4/13 at 6:30 p.m. - 10:00 p.m., - blood sugar</p>	R 241		

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R 241	<p>Continued From page 7</p> <p>367 - no coverage given and he should have received 11 units of coverage.</p> <p>10/5/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 125 - no coverage given and he should have received 6 units of coverage.</p> <p>10/5/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 125 - no coverage given and he should have received 6 units of coverage.</p> <p>10/6/13 at 11:00 a.m. - 1:00 p.m., - no blood sugar obtained.</p> <p>10/8/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 320 - no coverage given and he should have received 10 units of coverage.</p> <p>10/9/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 235 - no coverage given and he should have received 8 units of coverage.</p> <p>10/10/13 at 6:00 a.m. - 10:30 a.m., blood sugar 120 - no coverage given and he should have received 6 units of coverage.</p> <p>10/10/13 at 11:00 a.m. - 1:00 p.m., - blood sugar 151 - no coverage given and he should have received 7 units of coverage.</p> <p>10/10/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 321 - no coverage given and he should have received 10 units of coverage.</p> <p>10/10/13 at 11:00 a.m. - 1:00 p.m., - blood sugar 151 - no coverage given and he should have received 7 units of coverage.</p> <p>10/12/13 at 11:00 a.m. - 1:00 p.m., - no blood sugar obtained due to the resident had already</p>	R 241		

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R 241	<p>Continued From page 8</p> <p>eaten.</p> <p>10/14/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 105 - no coverage given and he should have received 6 units of coverage.</p> <p>10/14/13 at 11:00 a.m. - 1:00 p.m., - no blood sugar obtained due to the resident had already eaten.</p> <p>10/15/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 132 - no coverage given and he should have received 6 units of coverage.</p> <p>10/15/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 132 - no coverage given and he should have received 6 units of coverage.</p> <p>10/16/13 at 6:00 a.m. - 10:30 a.m., blood sugar not obtained due to the resident had already eaten.</p> <p>10/16/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 128 - no coverage given and he should have received 6 units of coverage.</p> <p>10/16/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 128 - no coverage given and he should have received 6 units of coverage.</p> <p>10/17/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 263 - no coverage given and he should have received 9 units of coverage.</p> <p>10/19/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 156 - no coverage given and he should have received 7 units of coverage.</p> <p>10/19/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 156 - no coverage given and he should have</p>	R 241		

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R 241	<p>Continued From page 9</p> <p>received 7 units of coverage.</p> <p>10/20/13 at 4:30 p.m. - 6:30 p.m., - blood sugar 132 - no coverage given and he should have received 6 units of coverage.</p> <p>10/20/13 at 6:30 p.m. - 10:00 p.m., - blood sugar 132 - no coverage given and he should have received 7 units of coverage.</p> <p>10/21/13 at 6:00 a.m. - 10:30 a.m., blood sugar 202 no coverage given and he should have received 8 units of coverage.</p> <p>This resulted in the physician's orders for monitoring the resident's blood sugar and or administering insulin not being followed for 31 of 80 opportunities.</p> <p>A.2.) Resident #R145's residential record was reviewed on 10/21/13 at 2:25 p.m.</p> <p>Resident #R145's current diagnoses included, but were not limited to, diabetes mellitus and anemia.</p> <p>Resident #R145 had current, 6/12/13, physician orders for Humalog (insulin) KwikPen 100 u/ml subcutaneous in accordance with sliding scale 2 times daily A.M. and P.M. The sliding scale was as follows: 110 - 140 = 0 141 - 180 = 1 unit 181 - 220 = 2 units 221 - 260 = 4 units 261 - 300 = 6 units 301-340 = 7 units 341 - 380 = 8 units 381 - 420 = 9 units 421 - 480 = 10 units</p>	R 241		

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R 241	<p>Continued From page 10</p> <p>Review of Resident #R145's medication administration record for October 13 through 21, 2013 (resident on leave 10/1/13 to 10/12/13) indicated the resident did not receive insulin per sliding scale on 2 occasions as follows: 10/14/13, 6:00 a.m. to 10:00 a.m., results 171-insulin held due to resident had a glass of orange juice prior. The sliding scale dose for 171 was 1 unit. 10/21/13, 6:00 a.m. to 10:00 a.m., results 156 - insulin held due to resident already ate breakfast. The sliding scale dose for 156 was 1 unit.</p> <p>During a 10/24/13, 10:00 a.m., interview RN #5, who was the Residential Service Coordinator, indicated the nurses could not hold insulin because a resident had eaten. The physician should be involved in the decision making. Additionally the facility did not have a policy which instructed the nurse to hold sliding scale insulin if the resident had eaten. It appeared Resident #R19 having routine insulin as well as sliding scale insulin had resulted in an oversight by nursing.</p> <p>During a 10/24/13, 4:00 p.m. interview, RN #1 indicated a nurse should complete an accucheck then administer insulin in accordance with the sliding scale.</p> <p>B 1. During a medication administration observation on 10/24/13 at 7:08 a.m., Resident #R32 received 1 capsule of tamsulosin ER 0.4 mg orally by LPN #1. The resident was then taken to the lounge to wait for the dining room to open to have breakfast.</p> <p>The clinical record for Resident #R32 was reviewed on 10/24/13 at 8:37 a.m.</p>	R 241		

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R 241	<p>Continued From page 11</p> <p>Diagnoses for Resident #R32 included, but were not limited to, hypertension, benign localized hyperplasia of prostate (BPH), and memory loss. Current physician orders for Resident #R32 included the following:</p> <p>Tamsulosin ER (a medication for BPH) 0.4 milligrams (mg) 1 capsule by mouth 30 minutes following the same meal each day. The original date of this order was 9/14/13.</p> <p>The Medication Administration Documentation History Detail Report for October 2013 indicated the resident received tamsulosin on the following dates and times:</p> <p>October 4, at 1:11 p.m.</p> <p>October 10, at 6:42 a.m.</p> <p>October 22, at 6:50 a.m.</p> <p>October 23, at 7:14 a.m.</p> <p>October 24, at 7:15 a.m.</p> <p>During an interview with Dietary #1 on 10/24/13 at 10:00 a.m., he indicated the dining room was open from 7:30 a.m. to 10:00 a.m. for breakfast.</p> <p>During an interview with LPN #1 on 10/24/13 at 10:05 a.m., she indicated the physician's order for the tamsulosin had not been changed. Resident #R32 was to receive his tamsulosin 30 minutes following the same meal each day.</p> <p>Review of the revised policy, dated 1/1/13, titled "6.0 General Dose Preparation and Medication Administration," provided by RN#1 on 10/24/13 at 11:11 a.m., included, but was not limited to, the</p>	R 241		

Indiana State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 000086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/25/2013
NAME OF PROVIDER OR SUPPLIER WESTMINSTER VILLAGE MUNCIE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 5801 W BETHEL AVE MUNCIE, IN 47304		
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R 241	Continued From page 12 following: "Applicability:.... ...Facility staff should also refer to Facility policy regarding medication administration and should comply with Applicable Law and the State Operations Manual when administering medications. Procedure:.... ...4.1 Facility staff should: 4.1.1 Verify each time a medication is administered that it is the correct medication, at the correct route, at the correct rate, at the correct time, for the correct resident,..."	R 241		
R 271	410 IAC 16.2-5-5.1(d) Food and Nutritional Services - Deficiency (d) All modified diets shall be prescribed by the attending physician. This RULE is not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure a resident with a physician's order for a 2000 calorie ADA (American Dietetic Association) diet was served the diet that was ordered by the physician for 1 of 1 resident reviewed for specialized diets in a sample of 10 (Resident #R145). Findings include: Resident #R145's residential record was reviewed on 10/21/13 at 2:25 p.m. Resident #R145's current diagnoses included, but were not limited to, diabetes mellitus and anemia.	R 271		

Indiana State Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 000086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/25/2013
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R 271	<p>Continued From page 13</p> <p>Resident #R145 had a current, 6/12/13, 2000 KCal ADA (American Dietetic Association) diet ordered by the physician.</p> <p>During a 10/21/13, 11:30 a.m. to 12:05 p.m., lunch observation in the Residential Windsor dining room all diets served were liberalized diet with no specialized diets served.</p> <p>During a 10/24/13, 10:37 a.m., interview, Dietary Aide #2 indicated only one resident received a specialized diet in the residential dining room and it was a low sodium diet.</p> <p>During a 10/24/13, 11:50 a.m., interview, Registered Dietary Technician #3 indicated 2000 calorie ADA diets were not served in the residential dining room. She indicated all the diets were liberalized.</p> <p>During a 10/24/13, 3:30 p.m., interview the Director of Nursing indicated the nursing department should have clarified the diet order with the physician in order to obtain a diet that was covered by the liberalized diets provided in residential living.</p> <p>Review of a current, facility policy titled, " Food and Nutritional Services Policy" which was provided by the Assistant Administrator on 10/24/13 at 4:45 p.m., indicated the following:</p> <p>"Westminster Village will meet: 1) daily dietary requirements and requests, with consideration of food allergies... All modified diets shall be prescribed by the attending physician."</p>	R 271		